

Limited Warranty

Warranty Returns

For warranty return information, please review the Instructions for Use accompanying the device or contact Naked Prosthetics, the authorized distributing partner, or Customer Experience at (888) 977-6693. Warranty returns are handled on a case-by-case basis at the discretion of Naked Prosthetics.

Contact Customer Experience at (888) 977-6693 to inform of the reason for return. Naked Prosthetics' warranties do not apply to any Products or Services resold or redistributed without Naked Prosthetics' permission. *Please be aware our warranty policy is subject to change without notice.*

Limited Warranty Defined

The specific limited warranty covering your Naked Prosthetics device is governed by the laws of the state or country in which it was purchased and applies only to products purchased from authorized Naked Prosthetics distributors or Naked Prosthetics directly.

Naked Prosthetics devices are warranted to the original owner, and such warranties are not transferable to subsequent owners. Naked Prosthetics guarantees against manufacturing defects in materials and/or workmanship for a period of twenty-four (24) months from the date of original shipment from Naked Prosthetics or the authorized distributing partner. Normal wear and tear over time is expected and devices may be replaced at the expense of the patient.

MCPDriver and ThumbDriver devices will include one (1) silicone tip , one (1)P2 fairing per digit, one (1) suspension strap, and one (1) suspension ring annually upon request. PIPDriver devices will include one (1) additional set of shims annually upon request. Additional items available for purchase.

This limited warranty shall not be construed as a presentation or implication that the Naked Prosthetics device is indestructible or perpetually durable. Rather, it signifies that the Naked Prosthetics device is covered subject to the terms of this limited warranty.

Non-Warranty Adjustments and Exclusions

Requested adjustments or replacement of a Naked Prosthetics device for cosmetic color and finishing changes (i.e. nylon parts), are not covered under this warranty and such requests will incur additional fees as determined by Naked Prosthetics. There will be a separate charge for replacements, adjustments, or repairs that are made as a result of accidents, misuse, abuse, neglect, impact, operation beyond capacity, parts damaged by improper installation, substitution or parts not approved by Naked Prosthetics, or rough wear which may occur from sports, non-vocational, or unusual vocational activities.

This warranty does not cover variations in color, shade, or tone that may occur in the final product due to inherent differences in raw materials, manufacturing processes, or environmental conditions during production. Such color variations are considered normal and do not constitute a defect in the product. The manufacturer makes no guarantees that the color of any product will match samples, displays, or previous production batches.

This warranty is void if the Naked Prosthetics device is subjected to abuse or neglect as determined in Naked Prosthetics' discretion. This warranty becomes void immediately if the prosthetic device has been adjusted, repaired, or altered by anyone other than an authorized Naked Prosthetics distributor or Naked Prosthetics directly.

Patient Specific Customization, Repairs and Replacements

All devices from Naked Prosthetics are made to the individual measurements and anatomical condition of the patient at the time of measurement. Patients should consult with their health care providers immediately if they experience any kind of adverse medical reaction following use of Naked Prosthetics devices. Patients should consult with their health care professionals with any questions as to how this device applies to their specific medical conditions. If users do not agree to these conditions, they should contact their health care professionals before using these devices.

During the duration of this limited warranty, Naked Prosthetics, at its discretion, will either repair or replace any defective prosthetic device with the same or most nearly comparable model available at the time of defect. The design of each Naked Prosthetics device is subject to a program of ongoing reappraisal. Naked Prosthetics reserves the right to introduce changes and withdraw products without notice. At the option of Naked Prosthetics, a replacement product may be a new design of the current prosthetic device model.

*GripLock Fingers are not custom-fabricated and unused or like new GripLock Fingers can be exchanged for new sizes within ninety (90) days of device shipment. GripLock Fingers cannot be returned for credit. Unopened anchors and anchor componentry may be returned for a refund.

Exclusive Warranty Remedy and Liability Limitation

THIS IS THE EXCLUSIVE REMEDY UNDER THIS WARRANTY. ANY AND ALL OTHER REMEDIES AND DAMAGES THAT MAY OTHERWISE BE APPLICABLE ARE EXCLUDED, INCLUDING, BUT NOT LIMITED TO, LIABILITY FOR ANY PERSONAL INJURY, PROPERTY DAMAGE, OR SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES OR PUNITIVE DAMAGES ARISING OUT OF RELATED, OR INCIDENT TO USE THE PRODUCT, EVEN IF NAKED PROSTHETICS HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH POTENTIAL LOSS OR DAMAGE, UNLESS STATE LAW OTHERWISE PRECLUDES THIS EXCLUSION. THIS IS THE ONLY WARRANTY MADE BY NAKED PROSTHETICS ON ITS PROSTHETIC FINGERS AND COMPONENTS, AND THERE ARE NO WARRANTIES WHICH EXTEND BEYOND THE DESCRIPTION HEREIN. ANY WARRANTIES THAT MAY OTHERWISE BE IMPLIED BY LAW INCLUDING, BUT NOT LIMITED TO, ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE ARE EXCLUDED.

This Limited Warranty gives the consumer specific legal rights. The consumer may also have other legal rights which vary from state to state or country to country. Some states and countries do not allow the exclusion or limitation of incidental or consequential damages or warranties. The above limitations or exclusions may not apply to you. If it is determined by a court of competent jurisdiction that a certain provision of this limited warranty does not apply, such determination shall not affect any other provision of this limited warranty and all other provisions shall remain in effect.

Please return the WARRANTY REGISTRATION CARD to register your Naked Prosthetics device(s) and activate the warranty.

For any questions, please contact your authorized distributing partner or Naked Prosthetics Customer Experience at (888) 977-6693.

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