Limited Warranty

Warranty Returns

For warranty return information, please review the instruction for use accompanying the device or contact Naked Prosthetics or the authorized distributing partner. Warranty returns are handled on a case-by-case basis at the discretion of Naked Prosthetics. The warranty registration form must be completed and returned to Naked Prosthetics or the authorized distributing partner for the warranty to be effective.

Please be aware our warranty policy is subject to change, in all cases our current warranty policy is published on our website.

Limited Warranty Defined

The specific limited warranty covering your Naked Prosthetics device is governed by the laws of the state or country in which it was purchased and applies only to products purchased from Naked Prosthetics or the authorized distributing partner.

Naked Prosthetics devices are warrantied to the original owner by Naked Prosthetics. Naked Prosthetics guarantees against manufacturing defects in materials and/or workmanship for a period of twelve (12) months starting thirty (30) days from the date of original shipment from Naked Prosthetics or the authorized distributing partner. This warranty applies only to the original owner of a Naked Prosthetics device and is not transferable to subsequent owners. Any silicone components, suspension strap, and the paint coating are considered consumables and are not covered under this warranty. Wear over time is expected and can be replaced at the expense of the patient.

This warranty is not meant to propose or infer that the Naked Prosthetics device cannot be broken or that it will last forever. It does mean that the Naked Prosthetics device is covered subject to the terms of the herein limited warranty.

Requested adjustments or replacement of a Naked Prosthetics device for cosmetic color changes, are not covered under the herein warranty and such requests will incur additional fees as determined by Naked Prosthetics. There will be a separate charge for replacements, adjustments or repairs that are made as a result of abuse, impact, or rough wear, which may occur from sports, non-vocational, or unusual vocational activities.

This warranty is void if the Naked Prosthetics device is subjected to abuse or neglect at Naked Prosthetics' discretion. This warranty becomes void immediately if the prosthetic device has been adjusted, repaired or altered by anyone other than an authorized Naked Prosthetics distributor or Naked Prosthetics directly.

All devices from Naked Prosthetics are made to the individual measurements and anatomical condition of the patient at the time of measurement. Since each Naked Prosthetics device is custom-fabricated specifically for the anatomy and medical condition of each individual at the time of measuring, the prosthetic device cannot be returned for credit or refund.

During the duration of this limited warranty, Naked Prosthetics will either repair or, at our option, replace any defective prosthetic device with the same or most nearly comparable model then available. The design of each Naked Prosthetics device is subject to a program of ongoing reappraisal. Naked Prosthetics reserves the right to introduce changes and withdraw products without notice. At the option of Naked Prosthetics, a replacement product may be a new design of the current prosthetic device model.

THIS IS THE EXCLUSIVE REMEDY UNDER THIS WARRANTY. ANY AND ALL OTHER REMEDIES AND DAMAGES THAT MAY OTHER-WISE BE APPLICABLE ARE EXCLUDED, INCLUDING, BUT NOT LIMITED TO, INCIDENTAL OR CONSEQUENTIAL DAMAGES OR PUNITIVE DAMAGES. THIS IS THE ONLY WARRANTY MADE BY NAKED PROSTHETICS ON ITS PROSTHETIC FINGERS AND COM-PONENTS, AND THERE ARE NO WARRANTIES WHICH EXTEND BEYOND THE DESCRIPTION HEREIN. ANY WARRANTIES THAT MAY OTHERWISE BE IMPLIED BY LAW INCLUDING, BUT NOT LIMITED TO, ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE ARE EXCLUDED.





Limited Warranty Defined (Continued)

This Limited Warranty gives the consumer specific legal rights. The consumer may also have other legal rights which vary from state to state or country to country. Some states and countries do not allow the exclusion or limitation of incidental or consequential damages or warranties. The above limitations or exclusions may not apply to you. If it is determined by a court of competent jurisdiction that a certain provision of this limited warranty does not apply, such determination shall not affect any other provision of this limited warranty and all other provisions shall remain in effect.

Governing Law and Jurisdiction

This Agreement and all matters relating thereto will be construed and controlled by the laws of the State of Washington, without regard to the conflict of laws and the provisions thereof, and each Party consents to the exclusive jurisdiction of the federal and state courts located in Thurston County, Washington, USA.

Please return the WARRANTY REGISTRATION CARD to register your Naked Prosthetic device(s) and activate the warranty.

For any questions please contact your authorized distributing partner or Naked Prosthetics Customer Care at: (360) 915-9724 or (888) 977-6693.

