



Naked Prosthetics' Customer Care team is available for candidacy assessment, sizing, fitting, and troubleshooting for fit optimization. Our Clinical Specialists, experts in partial-hand prosthetics and made up of certified prosthetists and a certified hand therapist, can help develop solutions for unique and challenging presentations.

Contact Customer Care at 888-977-6693 or 360-915-9724 or email [info@npdevices.com](mailto:info@npdevices.com) for support at every phase of the ordering and fitting process.

### FAQ

**Q. What are the benefits to adding a Naked Prosthetics (“NP”) device?**

**A.** There are many benefits to adding an NP device for persons with limb difference distal to the wrist. These include achieving functional goals like independent self care and home maintenance and returning to work with full function. The restoration of bilateral hand function reduces the demand on intact joints and promotes long-term hand health.

**Q. Do patients successfully adopt NP devices into functional use?**

**A.** Based on patient and customer reports, many people successfully adopt NP devices into functional use for simple to complex activities. For video examples of NP devices in action, please visit NP's [YouTube](#) channel.

**Q. How much anatomy is present for ideal fit?**

**A.** Our devices are fabricated for a myriad of presentations. The **PIPDriver™** is custom designed for persons with limb difference of the middle phalanx. The **MCPDriver™** and **ThumbDriver™** are also custom designed and generally appropriate for persons with limb difference of the proximal phalanx. **GripLock Finger™** is designed to be used with a prosthetic socket for persons with limb difference of the metacarpals or more proximal. If you would like more specific information on the anatomical markers which make a device fit and function well, reach out to our Customer Care team at 888-977-6693 or 360-915-9724 or email [info@npdevices.com](mailto:info@npdevices.com) to talk with a Clinical Specialist.

**Q. What can I do if my patient has a unique anatomical presentation?**

**A.** We are committed to providing the best solutions possible for any level of finger or partial-hand amputation. If your patient presents with unique concerns or questions, please call our Clinical team for guidance.

**Q. My patient has had multiple digits amputated. Can more than one device be worn side by side?**

**A.** Yes. The devices are designed to be low profile and sleek, so a user can wear several devices side by side. If there is a question about crowding by fitting multiple digits based on anatomical presentation, please contact our Clinical team of certified prosthetists and certified hand therapist for assessment and recommendations prior to ordering. We are happy to review your patient's unique situation. For an example of multiple devices on one patient, check out Matt Finney's [case study](#) and others on our [website](#).

**Q. Can a revision surgery improve my patient's candidacy for an NP device?**

**A.** As a body-driven prosthesis, an NP device reflects the strength and range of motion (“ROM”) of the hand driving the motion of the prosthesis. Although there are optimal lengths and ROM for fitting NP devices, many patients who have limited ROM and non-optimal lengths of residuum can still benefit functionally with an added prosthesis.



### FAQ

- Q. Are patients with hypersensitivity able to use these devices? Is hypersensitivity a contraindication?**
- A. In many presentations, a body-driven prosthesis can act as a protective exoskeleton, thereby reducing the amount of pain experienced during functional use by patients with hypersensitivity. Please contact **NP** at 888-977-6693 or 360-915-9724 or email at [info@npdevices.com](mailto:info@npdevices.com) for assessment and recommendations prior to ordering.
- Q. What functional grasp patterns can an NP device achieve?**
- A. **NP** devices are intentionally designed to provide grip strength and function for the most common daily tasks. Examples of possible grasp patterns achieved with the addition of **NP** devices are: power sphere, precision disk, large diameter wrap, 2 point pinch, lateral pinch, and tripod pinch.
- Q. Does Naked Prosthetics provide clinical support?**
- A. Yes. Clinical support is available for candidacy assessment, sizing, fitting and troubleshooting for fit optimization. As experts in partial-hand prosthetics, our Clinical Specialists can help develop solutions for unique and challenging presentations. Contact Customer Care at 888-977-6693 or 360-915-9724 or email [info@npdevices.com](mailto:info@npdevices.com) for support at every phase of the ordering and fitting process.
- Q. Who can order and provide an NP device? Can an NP device be provided by a hand therapist?**
- A. **NP** devices are ordered by and provided to patients through certified prosthetists. However, many patients benefit from hand therapy after the addition of an **NP** device.
- Q. Will my patient need therapy after adding an NP device?**
- A. **NP** strongly recommends evaluation and intervention in hand therapy with an Occupational or Physical Therapist. Learning a wear schedule with appropriate skin care and initiating functional training benefits patients who have recently added a new prosthesis significantly increasing integration and adoption.
- Q. Are there prosthetists with experience fitting NP devices in my area?**
- A. **NP** has developed a substantial list of experienced prosthetists throughout the US and would be glad to help connect you to one in your region.
- Q. Are NP devices available internationally?**
- A. Yes, **NP** devices are currently provided in many countries and our availability is expanding. Please contact the Customer Care team or refer to our [website](#) for up-to-date information on our international distribution.
- Q. How long does it take to get an NP device after a patient is referred to a prosthetist?**
- A. A certified prosthetist will complete an assessment and fitting of the device. **NP** makes custom devices and lead times may vary. Please call our Customer Care team for up-to-date turnaround times.



### FAQ

**Q. What is the life expectancy of an NP device?**

**A.** The average life expectancy of the **PIPDriver**, **MCPDriver**, **ThumbDriver**, and **GripLock** Finger is three years under normal wear and tear conditions. **NP** intensively tests our products under load. Additionally, some parts of the prosthesis are modular and easy to replace by the prosthetist or patient.

**Q. Is there any published literature about NP devices?**

**A.** Published literature regarding users with **NP** devices can be found on our website under the **resources** tab.