



FAQ

Q. What kind of movements will I be able to do?

A. Our devices are intentionally designed to provide grip strength and function for the most common daily tasks. We've optimized the devices to be strongest in the most useful positions, such as turning a doorknob, holding a pen or typing on a keyboard.

Q. How do I know what type of prosthesis I need?

A. By working with a prosthetist, they will be able to help determine which prosthetic device will provide you the most benefit. If you are not currently working with a prosthetist, reach out to our Customer Care Team at 360-915-9724 or toll-free 888-977-6693 and we will help find one in your area.

Q. What happens if I break it?

A. Our devices are covered by a one-year Manufacturer's Warranty. If the device breaks within that period (through normal wear and tear), Naked Prosthetics will repair or replace the device. Please get in touch with your prosthetist as soon as possible if your device should break.

Q. What happens if I lose it?

A. If you lose your prosthesis or it breaks outside the parameters of the Manufacturer's Warranty, we can recreate the device for a replacement cost.

Q. How long does it take to get one?

A. Please reach out to our Customer Care Team for the most current lead times at 360-915-9724 or toll-free 888-977-6693.

Q. Are there different colors and designs to choose from?

A. All of our devices can be made in ten different color and patterns. Please visit www.npdevices.com for the most current options. The PIPDriver™ can also be made in either the organic style (includes a recessed area at the fingertip, mimicking a fingernail) or the minimalist style (does not include the fingernail).

Q. How long can I wear the device?

A. After a brief break-in period, most users can wear the device all day.

Q. Can I wear the devices side-by-side?

A. Yes. The devices are designed to be low profile and sleek, so a user can easily wear several devices side-by-side without issue.

Q. Is it waterproof? Can I wash it?

A. Yes. The devices and any included straps can be submerged and washed with soap and fresh water.